

KAUA'I POLICE DEPARTMENT

News Release

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DARRYL PERRY, CHIEF Tel (808) 241-1600 Fax (808) 241-1604

Kaua'i dispatchers recognized during National Public Safety Telecommunicators Week, April 8 – 14, 2018

LĪHU'E – The Kaua'i Police Department held a ceremony at KPD Headquarters on Wednesday to recognize the department's emergency dispatchers in honor of National Public Safety Telecommunicators Week, April 8 through 14.

Attendees included Assistant Chief Robert Gausepohl and KPD officers and staff,
Council Chair Mel Rapozo and members of the County Council, Police Commission Chair
Gerald Bahouth, Vice Chair Mary Kay Hertog, Prosecuting Attorney Justin Kollar.

"Our dispatchers play a vital role in our ability to serve the public, as they are the first line of communication during an emergency," stated Assistant Chief Gausepohl. "Without our dispatchers, we would not be able to safeguard our community."

"One thing that hasn't changed is the compassion and dedication of our dispatchers," stated County of Kaua'i Council Chair Mel Rapozo. "On behalf of the County Council, we truly appreciate what our dispatchers do for our community."

The Kaua'i Police Department currently employs 15 dispatchers, who communicate appropriate emergency services in response to crisis situations and are specially trained to offer life-saving assistance over the phone when needed.

Each year, the second full week of April is dedicated to the men and women who serve as public safety telecommunicators across the nation.

"The work of a dispatcher is never easy, and I know that it often comes without praise or acknowledgement," stated Mayor Bernard Carvalho Jr. "Yet, they show up every day, because

they are committed to public safety and professionalism. We recognize them this week and applaud their efforts all year long."



Over 50 people gathered at KPD headquarters to recognize the 15 dispatchers, who communicate appropriate emergency services in response to crisis situations and are specially trained to offer life-saving assistance over the phone when needed.



Photo above: (Left to right) dispatchers Christina Chong Tim, Donn Taniguchi, Kathy Ragragola are congratulated by KPD Assistant Chief Robert Gausepohl.